

New Account Terms & Conditions



1. Promotions

The following conditions apply to promotions only unless otherwise stated below.

- To qualify for the promotion you must log into your online account.
- To qualify for free postage there is a maximum of 4 orders per customer per day. Any additional orders will be charged at the standard postage rate.
- Any existing discounts, offers, promotions, settlements or rebates will not apply in conjunction with our promotions.
- The promotion is for a limited period only. We reserve the right to end the promotion giving no less than 30 day's notice.
- All notifications regarding the changes to the duration and terms of the online promotion will be made available via our website.
- There is no cash alternative available.
- In the event of a circumstance outside of our reasonable control, we reserve the right to amend or cancel the promotion at any time.
- The seller WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102 should receive payment no later than the 25th day of the following month from the invoice statement. Failure to comply could result in the withdrawal of promotional prices.
- The offer is only available to selected customers, can only be redeemed by the recipient and is non-transferable. We reserve the right to verify all entrants.

All other terms and conditions continue to apply.

2. Terms of Payment

The seller WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102 should receive payment no later than the 25th day of the following month from the invoice statement. The seller WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102 reserves the right to charge for repeated duplications of delivery notes, invoices and statements. Seller WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102 reserves the right to charge a levy at the rate of 2% interest per month on outstanding debts until full payment is received, from the time the goods were originally supplied.

3. Pricing

All goods are supplied with a delivery note detailing quantity and lens type supplied as well as the net prices charged for each individual item. Every effort will be made to ensure that the correct prices have been applied in every case. In the unlikely event that incorrect prices have been charged, claims may only be made within 30 days from receipt of the goods. Delivery notes are charged without VAT but do include P&P where applicable. The company reserves the right to alter prices without prior notification.

4. Deliveries

The seller WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102 will make every effort to ensure that all orders will be dispatched on the same day the order is received during the normal working hours Monday - Friday. Should the buyer not receive their order due to out of stock, or otherwise due to late delivery, the seller WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102 cannot be held liable for compensation by way of payment or by a delivery service beyond the normal means. In the

event that the goods are not received by the buyer, the seller WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102 must be notified within 7 days. After suitable enquiries have been made and the goods not located a replacement order will be supplied. Deliveries are made by our courier of choice. If a customer wishes to use an alternative service they agree to incur the full cost themselves.

5. Property

Ownership of any goods supplied by the company, as detailed on our delivery notes, will not pass onto the buyer until such a time as full payment has been received by the seller WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102. The buyer shall hold the goods as Bailee for the seller WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102.

6. Guarantees

All products carry a one year warranty against faulty manufacture. In the unlikely event that you may need to return lenses for credit or replacement, the seller WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102 will require a copy of the original delivery note or note number to accompany any claim for replacement. Only the same prescription can be resupplied. In the case of lens coatings, credits or replacements will only be given in such cases where due care has been exercised by the patient. The seller WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102 cannot accept responsibility if the patient has not taken all necessary care to look after their lenses.

7. Goods Returned for Credit

Any goods returned for credit must be accompanied by the original delivery note. The goods must be returned in the original lens packets provided and must be returned in the same condition as originally supplied. Any lenses returned with writing on the packet or in an un-saleable condition cannot be credited. The company reserves the right to levy a charge of up to 20% of the goods' value, in cases where goods are continually returned without good reason. Goods can only be returned for credit within 28 days of purchase.

8. Definitions

In the context of this document, the "Seller" shall mean WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102 and the "Buyer" shall mean the person or company to whom the goods were supplied, and in the case of more than one person this agreement shall be joint and several. The "goods" shall mean all products supplied by the company to the buyer.

9. Miscellaneous Items

The contract between the buyer and the seller WLC; a trading division of EMNUK Ltd, registered in England and Wales under number 2108102 for the supply of goods shall be governed and construed in accordance with the laws of England. The buyer agrees to submit to the jurisdiction of the courts of law in England and the buyer agrees to submit to the jurisdiction of the courts of law in England in respect thereof.